

DIPLOMA IN OPERATIONS & PROJECT MANAGEMENT

Awarded by _____



Who Are We?

Westford Learn is a flexible, self-paced learning platform designed to make quality education more accessible, engaging, and career-focused. Built for students, professionals, and lifelong learners, the platform combines academic excellence with the convenience of learning anytime, anywhere.

What Do We Do?

We deliver modular, outcome-driven learning experiences that help individuals gain new skills, enhance existing knowledge, and work towards recognised qualifications. Our programs are designed to support both professional development and academic progression through structured learning pathways.





How Do We Deliver Learning?

Westford Learn offers a digital learning experience through expert-led pre-recorded videos, essential readings, interactive learning resources, quizzes, and assessments. This self-paced approach allows learners to study according to their own schedules, revisit content when needed, and progress at a pace that suits their goals.

What Can You Achieve?

Learners can access a range of pathways, including short courses, micro-credentials, and diploma programs, with opportunities to build skills progressively through stackable learning modules. Supported by Westford Learn certifications and quality-assured qualifications in collaboration with Qualifications Scotland, these programs help learners develop future-ready competencies and achieve meaningful academic and career outcomes.



About the

DIPLOMA IN OPERATIONS & PROJECT MANAGEMENT

Program Highlights



SCQF Level
Level 11



Credits
40 SCQF Credits



Duration
3 Months



Mode
**100% Online
/Self-paced**



The Diploma in Operations and Project Management, awarded by Qualifications Scotland, UK, equips learners with essential skills for success in both fields, covering project management fundamentals, planning, and resource alignment.

Delivered through the flexible Westford Learn platform, the program covers key areas such as Implementation and Evaluation of Business Projects and Operations and Project Management. Through self-paced learning, engaging content, and assessments, learners can design and implement projects, gaining a holistic understanding that prepares them to contribute to organisational success through strategic project management, efficient operations, and informed decision-making in diverse industries.

Modules

Implementation and Evaluation of
Business Projects

Operations and Project Management





Implementation and Evaluation of Business Projects

- Understand what a project is, the project life cycle, stakeholders and roles, challenges and the importance of project management.
- Develop a project management plan and align critical resources for effective project implementation.
- Employ effective project communication and stakeholder engagement management strategies.
- Be able to implement and evaluate the project outcomes using measures.





Operations and Project Management

- ➊ Critically evaluate how operations management contributes to the competitiveness of an organisation.
- ➋ Critically evaluate how quality management processes and supply chain networks contribute to achieving the overall strategic objectives of an organisation.
- ➌ Critically evaluate the information management/systems concerning the operation management processes.
- ➍ Design a project plan for a given business scenario and implement a project.





Certifications

This qualification is credit-rated at **SCQF Level 11** and aligned with the **Scottish Credit and Qualifications Framework**, ensuring international recognition, academic quality, and career progression opportunities.

Pathways:

Eligible learners may progress to advanced qualifications or MBA pathways.





About Qualifications Scotland



Qualifications Scotland is Scotland's national awarding body, providing trusted qualifications that recognise knowledge, skills, and achievement. Its qualifications are respected internationally and are designed to support progression into higher education and employment.

Working closely with educators, industry experts, training providers, and employers, Qualifications Scotland develops qualifications that reflect real-world needs and evolving workforce demands. All qualifications are benchmarked against the Scottish Credit and **Qualifications Framework (SCQF)**, ensuring quality, transparency, and global recognition.



- National awarding body of Scotland with international recognition.
- Qualifications designed for academic progression and career advancement.
- Strong focus on practical, industry-relevant skills.
- Developed in collaboration with education and industry experts.
- Benchmarked against the SCQF for quality assurance and global credibility.



Start
ANYWHERE. LEARN
EVERYWHERE.
Succeed
ANYWHERE.

WESTFORD
Learn

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