

# DIPLOMA IN **HEALTHCARE MANAGEMENT & LEADERSHIP**

Awarded by \_\_\_\_\_



## **Who Are We?**

Westford Learn is a flexible, self-paced learning platform designed to make quality education more accessible, engaging, and career-focused. Built for students, professionals, and lifelong learners, the platform combines academic excellence with the convenience of learning anytime, anywhere.

## **What Do We Do?**

We deliver modular, outcome-driven learning experiences that help individuals gain new skills, enhance existing knowledge, and work towards recognised qualifications. Our programs are designed to support both professional development and academic progression through structured learning pathways.





## **How Do We Deliver Learning?**

Westford Learn offers a digital learning experience through expert-led pre-recorded videos, essential readings, interactive learning resources, quizzes, and assessments. This self-paced approach allows learners to study according to their own schedules, revisit content when needed, and progress at a pace that suits their goals.

## **What Can You Achieve?**

Learners can access a range of pathways, including short courses, micro-credentials, and diploma programs, with opportunities to build skills progressively through stackable learning modules. Supported by Westford Learn certifications and quality-assured qualifications in collaboration with Qualifications Scotland, these programs help learners develop future-ready competencies and achieve meaningful academic and career outcomes.





About the

# DIPLOMA IN HEALTHCARE MANAGEMENT AND LEADERSHIP

## Program Highlights



SCQF Level  
**Level 11**



Credits  
**40 SCQF Credits**



Duration  
**3 Months**



Mode  
**100% Online  
/Self-paced**





The Diploma in Healthcare Management and Leadership, awarded by Qualifications Scotland, UK, helps learners build the knowledge and practical expertise required to succeed in today's evolving healthcare environment.

Delivered through the flexible Westford Learn platform, the program covers key areas such as Healthcare Management and Leadership and Healthcare Operations Management. Through self-paced learning, engaging content, and assessments, learners can develop skills in healthcare leadership, operations, quality management, and patient safety that prepare them to manage healthcare systems effectively while supporting operational excellence and improved patient outcomes.

### Modules

Healthcare Management and Leadership

Healthcare Operations Management





## Healthcare Management and Leadership

- 1 Understand healthcare strategies and organisational behaviour within the healthcare sector.
- 2 Understand healthcare quality, patient safety, and prevention of medical errors.
- 3 Evaluate leadership styles and approaches relevant to healthcare organisations.
- 4 Apply healthcare financial management principles within operational settings.



## Healthcare Operations Management

- 1 Critically analyse healthcare organisational culture and behaviour.
- 2 Conduct reviews of change management within healthcare delivery systems.
- 3 Evaluate measures used to assess healthcare system and process performance.
- 4 Apply lean management tools to improve healthcare processes.



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## Certifications

This qualification is credit-rated at **SCQF Level 11** and aligned with the **Scottish Credit and Qualifications Framework**, ensuring international recognition, academic quality, and career progression opportunities.

### Pathways:

Eligible learners may progress to advanced qualifications.





## About Qualifications Scotland



**Qualifications Scotland** is Scotland's national awarding body, providing trusted qualifications that recognise knowledge, skills, and achievement. Its qualifications are respected internationally and are designed to support progression into higher education and employment.

Working closely with educators, industry experts, training providers, and employers, Qualifications Scotland develops qualifications that reflect real-world needs and evolving workforce demands. All qualifications are benchmarked against the Scottish Credit and **Qualifications Framework (SCQF)**, ensuring quality, transparency, and global recognition.



- National awarding body of Scotland with international recognition.
- Qualifications designed for academic progression and career advancement.
- Strong focus on practical, industry-relevant skills.
- Developed in collaboration with education and industry experts.
- Benchmarked against the SCQF for quality assurance and global credibility.



*Start*  
ANYWHERE. LEARN  
EVERYWHERE.  
*Succeed*  
ANYWHERE.

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[westfordlearn.com](http://westfordlearn.com)